

Photo provided Chad Cowan works on a line for Bridge Point Communications

Crown Point — <u>Bridge Point Communication</u> is pleased to announce they are continuing to grow fiber optic broadband technology service to the Ticonderoga community. With the recent fiber optic installation Bridge Point Communication now offers high speed/fiber optic internet and phone service to the Wicker Street, Montcalm Street, Father Joques, Amherst Avenue, Calkins Place, Rte 74 to Commerce Park, 9N South/Hague Road (portion), Treadway Street (portion), Champlain Avenue to the Portage, the Portage to Alexandria Avenue to the Ticonderoga Elementary/Middle School. Bridge Point currently is focusing on service to the businesses and organizations in Ticonderoga but is also offering residential service in areas on the route they are running fiber optic.

Bridge Point Communication overall future plans are to provide service to all within the Ticonderoga business and residential community with the goal to provide excellent high speed service, while saving businesses and residents money.

"Upon purchasing my new business location, I contacted Bridge Point Communication to inquire about business support services. They immediately provided me with a bundled (high speed internet and phone) service at an affordable price. The technicians promptly installed the service and followed up to ensure the service was meeting my business needs," shared Alex Bosarge, Owner of Lakeside Plumbing & Heating.

Bridge Point Communication has local, knowledgeable, and friendly representatives to assist the community.

Bridge Point Communication currently offers 24 Hour Service responses for all business customers.

"In order to compete in today's world, employers require faster and greater connectivity to the internet to access email and corporate information, exchange very large and sophisticated files such as x-rays or architectural drawings, and/or create virtual private networks to increase productivity. Providing fiber optics is essentially giving small and medium-sized businesses access to all the services and abilities enjoyed by larger Fortune 500 companies. We are honored to be able to serve our Crown Point Customers via Crown Point Telephone and now our Ticonderoga Customers via Bridge Point Communication. We greatly appreciate each and every one of our customers," Shana Macey, Owner and President of Bridge Point Communication.

Bridge Point Communication, a subsidiary of Crown Point Telephone Company started in 2012 with efforts to bring fiber optic broadband technology to Ticonderoga area.

"Fiber optic service provides Ticonderoga businesses with state-of-the-art internet and phone services. Fiber Optic technology service transmits information through pulses of light with virtually limitless bandwidth. The service is much faster and more dependable than existing internet services available in Ticonderoga. This has been a major project within putting the actual infrastructure in place. We have no issues as we continue to expand," explained Tony Macey, Crown Point Telephone Vice President of Operations.

Providing the most dependable and sophisticated methods of broadband transport, Bridge Point has and will make the Ticonderoga Area as competitive in the communication arena as any major city in the world. Now in 2015 the Bridge Point team continues to move into the future by providing high speed service to current customers and expanding the locations within the community so they are able to provide additional residential and business service.

"We strive each and every day to offer the highest quality fiber optic and local customer friendly service to the Ticonderoga community, while beating the competitors pricing. It is my privilege to be able to work with the growing number of businesses and organizations Bridge Point serves, as well as our new residential customers. Feel free to contact me with any questions or if I can be of assistance in any way," Amy LaVare, Sales and Account Manager of Bridge Point Communication.

Bridge Point Communication can be contacted locally at 558-1558, toll free at 1-800-828-9221 or via email at bpsales@bridgepoint1.com. Bridge Point Communication for internet service and Crown Point Telephone Company office is located at 46 Porter Mill Road in Crown Point.

"The Times of Ti switched to Bridge Point Communication for internet service and we could not be happier with their service. There were a few glitches in the very beginning that had nothing to do with your service but you stuck by us until we were 100 percent satisfied. Everyone from the person who answers your phone, to the service men in the field, to the owners of your company have all been a pleasure doing business with. In this day and age good customer service seems to have gone away but not at your company. You are all to be commended and we cannot be more pleased that we made the switch," shared Scarlette Merfeld, Denton Publications/Times of Ti.

For more information on Bridge Point Communication visit bridgepoint1.com.